

<b>Item No.</b> 9.	<b>Classification:</b> Open	<b>Date:</b> 21 October 2015	<b>Meeting Name:</b> Health and Wellbeing Board
<b>Report title:</b>		Healthwatch Southwark Engagement Update	
<b>Wards or groups affected:</b>		Southwark wide	
<b>From:</b>		Aarti Gandesha, Healthwatch Southwark Manager	

## RECOMMENDATIONS

1. The board is requested to:
  - a) Note Healthwatch Southwark's engagement since April 2015.
  - b) Note Healthwatch Southwark's planned engagement activities.
  - c) Agree if Healthwatch Southwark can submit an engagement update for each Health and Wellbeing Board meeting.

## BACKGROUND INFORMATION

2. Healthwatch Southwark was created in April 2013, as part of the 2012 Health & Social Care Act reforms and is part of a local Healthwatch network that is supported by a national Healthwatch England body.
3. Healthwatch Southwark's aim is to effectively represent the voice and needs of the local community and to encourage the wider Southwark population - including seldom heard voices – to speak out about their experiences of health and social care.
4. By engaging with members of the public, Healthwatch Southwark learns about key issues and difficulties that local people encounter when using healthcare services.
5. Healthwatch Southwark is the critical friend of publicly provided local health and social care services, and has a presence amongst healthcare boards and committees across the borough where feedback from residents can be relayed to providers and commissioners.
6. Since launching in 2013, Healthwatch Southwark has developed good working relationships with providers and commissioners to share intelligence, and is exploring ways to strengthen this further.

## BACKGROUND DOCUMENTS

Background Papers	Held At	Contact
None		

## APPENDICES

No.	Title
Appendix 1	Healthwatch Southwark: Engagement Update (April 2015 – Present)

## AUDIT TRAIL

<b>Lead Officer</b>	N/A	
<b>Report Author</b>	Aarti Gandesha, Healthwatch Southwark Manager	
<b>Version</b>	Final	
<b>Dated</b>	12 October 2015	
<b>Key Decision?</b>	No	
<b>CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET MEMBER</b>		
<b>Officer Title</b>	<b>Comments Sought</b>	<b>Comments included</b>
Director of Law and Democracy	No	No
Strategic Director of Finance and Governance	No	No
<b>Cabinet Member</b>	No	No
<b>Date final report sent to Constitutional Team</b>	12 October 2015	